Date: June 9, 2008 No. B-2040

Service Bulletin

Ariens Company
655 W. Ryan St.
Brillion, WI 54110-1072
www.ariens.com

Product Family: Sno-Thro® Model 921300 ST824E

Subject: Swing Gate Return Spring Inspection

Dealer Action: Inspect and Repair Units as Needed

Model	Serial Number Range	Description
921300	000607 – 000617; 000629 – 000630; 000750 – 000760; 000772 – 000782; 000845 – 000848	ST824E

Ariens has learned that the Sno-Thro® model 921300 with the serial numbers listed above may have been manufactured with the wrong swing gate return spring. The incorrect spring may not allow the swing gate to disengage completely when the traction clutch is released, which may keep the drive system partially engaged.

Before putting them into service, inspect all model 921300 units with the above-listed serial numbers where the extension spring connects to the left side frame as illustrated on page 2. The incorrect spring has a bright yellow zinc coating. The correct extension spring, part number 08300036, has a natural oil finish that appears to be grey or black. Model 921300 units with other serial numbers do not need to be inspected.

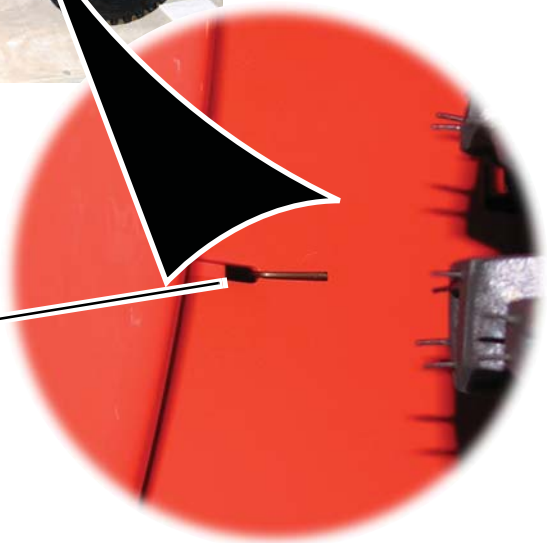
If a unit has the wrong swing gate return spring, replace the spring with extension spring part number 08300036.

Note: Cut an inspection opening into the carton at the location shown on page 2. You will need to remove the machine from the carton to replace the extension spring.

Dealers should file a warranty claim for each unit they inspect or service. Write the model and serial number on the warranty claim. Dealers will be reimbursed at their standard shop labor rate for 0.25 hours to inspect a machine or 0.75 hours to inspect a machine and replace the extension spring part number 08300036.

Cut an opening in the carton here to inspect the extension spring. Make sure you inspect the left side of the Sno-Thro.

The extension spring connects to the left side frame here.



The correct spring, part number 08300036, has a natural oil finish that appears to be grey or black.
This illustration shows the correct spring. No action would need to be taken.